



कार्यालय आयुक्त सीमा शुल्क
(पंजाब, हिमाचलप्रदेश एवं चंडीगढ़)
कस्टम हाउस, जी.टी.रोड, साहनेवाल, लुधियाना- 141120
OFFICE OF THE COMMISSIONER OF CUSTOMS
(Punjab, Himachal Pradesh & Chandigarh)
CUSTOM HOUSE, G.T.ROAD, SAHNEWAL, LUDHIANA- 141120
टेली./Tel. - 0161- 2847360: फैक्स/Fax - 0161-5194410

C.NO. VIII-48(2)Tech/Ldh/PN/HQRS/2020/Pt. 6006-36

Dated: 27.02.2020

PUBLIC NOTICE NO. 07/2020

DIN- 20200275NK00003PF55D

Subject: Authorized Economic Operator (AEO) Programme – Appointment of Client Relationship Manager (CRM) within jurisdiction of Commissioner of Customs, Ludhiana-reg.

Attention of the importers, exporters, Customs Brokers and all other stakeholders is invited to Public Notice No. 49/2018 dated 14.11.2018 issued by this office. In partial modification of the same, the following officers are hereby appointed as Client Relationship Manager (CRM) within jurisdiction of Commissioner of Customs, Ludhiana;

S.No	Name of Officer (S/Sh.)	Designation	Office Address	Port- Incharge	Contact details
1	Neeraj Soi	Joint Commissioner - cum- Nodal Officer	Customs Commissionerate, Ludhiana	Nodal Officer of AEO Cell of Customs Commissionerate, Ludhiana	0161-5194415 neeraj.soi1983@gov.in
2	Parampreet Rai	Deputy Commissioner - cum-CRM	ICD GRFL, G.T.Road, Ludhiana	ICD GRFL, G.T.Road, Ludhiana	0161-5194414, 0161-2847470 dr.parampreet.raii@gov.in
3	Aman Mittal	Deputy Commissioner - cum-CRM	ICD CONCOR, ICD-Adani, Kila Raipur, ICD-Jalandhar, CFS-KCM, ICD-PSWC, Dhandari Kalan	ICD CONCOR, ICD-Adani, Kila Raipur, ICD-Jalandhar, CFS-KCM, ICD-PSWC, Dhandari Kalan	0161-2673334, 0161-2665161, 0161-2670815 aman.mittal90@gov.in
4	Akshat Jain	Deputy Commissioner - cum-CRM	ICD Adani Logistics-Kanech, ICD-Pristine, Chawapayal	ICD Adani Logistics-Kanech, ICD-Pristine, Chawapayal	0161-5194418, 0161-2844352 akshat.jain@gov.in
5	R.K.Sharma	Assistant Commissioner - cum-CRM	CFS OWPL, Ramgarh	CFS OWPL, Ramgarh	0161-2670631 rksharma1960@hotmail.com
6	Shiv Rattan	Assistant Commissioner - cum-CRM	ICD Baddi, Himachal Pradesh ICD Dappar, Amabala Chandigarh National Highway, Derabassi	ICD Baddi, Himachal Pradesh ICD Dappar, Amabala Chandigarh National Highway, Derabassi	01795-247104, 0172-2242055 shiv.rattan@icegate.gov.in

2. The CRM will be responsible for:

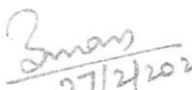
- (i) Clarifying/resolving query, if any, of AEO applicant while filing the AEO application in the office of Commissioner of Customs, Ludhiana, In case of unavailability or doubt, the CRMs can direct the applicant to the AEO Cell at Hqrs. Technical Section of Customs Commissionerate, Ludhiana for guiding the applicant.
- (ii) CRMs shall be single point of interaction with AEO clients. CRMs should act as a voice of AEO within Customs in relation to legitimate concern and issues of AEO. CRMs should assist in getting procedural and operational issues resolved by coordinating with different sections within Customs as well as other stakeholders.
- (iii) Keeping record of Customs related error reported voluntarily by the AEO status holder and forwarding the same to AEO Cell on weekly basis.

3. This Public Notice should be considered as Standing Order for the purpose of officers and staff of Customs Commissionerate, Ludhiana.


(A.S. Ranga)
Commissioner

Copy to:

1. The Chief Commissioner of Customs (Preventive), Delhi Zone, New Customs House, New Delhi.
2. All Joint/Deputy/Assistant Commissioners of Customs Commissionerate, Ludhiana.
3. The Superintendent(EDI), Customs Commissionerate, Ludhiana for uploading on the Commissionerate's website.
4. All Custodians (ICDs/CFSS).
5. The Ludhiana Customs House Agents Association (Regd.). 104, O.W.P.L. Complex, Phase-V, Focal Point, Ludhiana.
6. All PTFC/Trade Associations.
7. Notice Board.
8. Guard File


27/2/2020
(Aman Mittal)
Deputy Commissioner