



कार्यालयआयुक्त सीमा शुल्क  
आई.सी.डी, जी.आर.एफ.एल, साहनेवाल, लुधियाना  
OFFICE OF THE COMMISSIONER OF CUSTOMS  
ICD-GRFL, G.T.ROAD, SAHNEWAL, LUDHIANA  
टेलीफोन न. 0161- 2847360 (फैक्स 0161-2845360)

C. No. VIII-CUS/HQ/LDH/EDI-Section/PN-SOPs/87/2015/ Pt-I

Dated: 23.10.2020

**PUBLIC NOTICE No. 41/2020**

**DIN No. 20201075NK00009O27FE**

**Subject: -Faceless Assessment – Creation of Facilitation Helpdesk-reg**

Attention of all the stakeholders is invited to CBIC's Circular No.45/2020-Customs dated 12.10.2020 and this office's Public Notice No. 34/2020 dated 16.07.2020.

2. In addition to other functions, Turant Suvidha Kendras (TSKs) at all the ports of Customs Commissionerate, Ludhiana will act as "Facilitation Helpdesk" for any grievance related to clearances of the B/E filed in the port. Accordingly, for grievance related to clearance of the Bill of Entry pertaining to the Customs Commissionerate, Ludhiana, the Importers/Exporters/Customs Brokers/Stake-holders may contact the Deputy/Assistant Commissioner, incharge of the Turant Suvidha Kendra. The Importers/Exporters/Customs Brokers/Stake-holders may also communicate their grievance relating to clearance of the Bill of Entry on E-Mail id at [customs.ldh@gov.in](mailto:customs.ldh@gov.in) or [adc-customs.ldh@gov.in](mailto:adc-customs.ldh@gov.in) or over telephone 0161-2847370.

3. Ms. Parul Garg (Email id:- [adc-customs.ldh@gov.in](mailto:adc-customs.ldh@gov.in)), Joint Commissioner, Customs Commissionerate, Ludhiana has been designated as nodal officer to serve as single point for the escalation of the grievance with regards to clearance of BE requiring urgent attention filed at Custom Commissionerate, Ludhiana.

4. All trade associations/members of Customs Broker Associations are requested to take note and publicise the contents of this Public Notice.

5. Decisions conveyed in this Public Notice should be considered as Standing Order for the purpose of officers.

6. Difficulty, if any, faced in implementation of this Public Notice may be brought to the notice of the Joint Commissioner of Customs (Email:- [adc-customs.ldh@gov.in](mailto:adc-customs.ldh@gov.in))

  
(A. S. Ranga)  
Commissioner

**Copy to:-**

1. The Chief Commissioner of Customs (Preventive), Delhi Zone, New Customs House, New Delhi.
2. All Joint/Deputy/Assistant Commissioners, Customs Commissionerate, Ludhiana.
3. The Superintendent (EDI), Customs Commissionerate, Ludhiana for updating on Commissionerate's website.
4. All Custodians (ICDs/CFSs).
5. The Ludhiana Customs House Agents Association (Regd.), 104, OWPL Complex, Phase V, Focal Point, Ludhiana.
6. All PTFC/Trade Associations.
7. Notice Board.
8. Guard File.

  
Commissioner