

I/60246/2020



कार्यालय आयुक्त सीमा शुल्क
(पंजाब, हिमाचल प्रदेश एवं चंडीगढ़)
कस्टमहाउस, जी.टी.रोड, साहनेवाल, लुधियाना- 141120
OFFICE OF THE COMMISSIONER OF CUSTOMS
(Punjab, Himachal Pradesh & Chandigarh)
CUSTOM HOUSE, G.T.ROAD, SAHNEWAL, LUDHIANA- 141120
टेली./Tel. - 0161- 2847360: फैक्स/Fax - 0161-5194410

DIN- 20201275NK000000DA56

Dated: 09.12.20

PUBLIC NOTICE NO. 43/2020**Subject: Implementation of Ease of Doing Business (EODB) Score card -reg.**

Attention of the Importer, Exporters, Customs Brokers and all other stakeholders is drawn to "Doing Business Report, 2020" released by World Bank. In the said report, India has been placed at an over-all rank of 63. As far as Central Board of Indirect Taxes and Customs (CBIC) is concerned, the parameter relevant to working of Customs is "Trading Across Borders (TAB)". This parameter covers both Customs and Infrastructural (Port/Border) aspects. In this parameter also, the ranking of the country has improved to 68 from 80 in the last year.

2. Ease of doing business is dynamic and depends on various initiatives/ measures being taken. Now, in an attempt to further improve the Ease of Doing Business, Board has decided to direct all the customs formations under CBIC to introduce 'EODB Score card for custom brokers'.

3. The EODB Score card is an attempt to sensitise the customs brokers who play a vital role in clearance of goods about facilitation measures taken to reduce release time and cost of clearance. The score-card aims to nudge the customs brokers towards deeper adoption of facilitation measures and also to support them further in evaluating their own performance in reducing release time and cost.

4. The EODB scoring model is a quantitative indicator based on four crucial parameters;

- the number of Advance/Prior B/Es filed
- the average number of E-sanchit documents uploaded per B/E
- the average time taken from assessment to duty payment and
- the average time taken from duty payment to registration.

5. The EODB Score Card System has been successfully implemented in Jawahar Lal Nehru Customs House (JNCH) from April 2019. A sample of EODB Score card calculated on a scale of 5 is attached for reference and for effective and efficient delivery of services.

6. This monthly score card will be conveyed to Customs Brokers (CBs) via e-mail alongwith the maximum score obtained for each parameter during the month. This communication is private and is meant to help CBs monitor their performance and make them more efficient and effective in the delivery of their services.

7. Difficulties faced, if any, may be brought to the notice of Deputy Commissioner (S&I) (email address: sandi-customs.ldh@gov.in, Phone No.: 0161-2847470).

(A.S.Ranga)
Commissioner

Copy to:

- The Chief Commissioner of Customs (Preventive), Delhi Zone, New Customs House, New Delhi.
- All Joint/Deputy/Assistant Commissioners of Customs Commissionerate, Ludhiana.
- The Superintendent(EDI), Customs Commissionerate, Ludhiana for uploading on the Commissionerate's website.
- All Custodians (ICDs/CFSS).

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5. The Ludhiana Customs House Agents Association (Regd.). 104, O.W.P.L. Complex, Phase-V, Focal Point, Ludhiana.
6. All PTFC/Trade Associations.
7. Notice Board.
8. Guard File.